

27th July 2020

Dear Lucy,

Please find the answers to your questions below:

1. What is the percentage of waste recycled at your company? We would appreciate it if you could give us the percentage of waste recycled for all your facilities individually- offices, warehouse and manufacturing.

A: All of our waste is recycled, we also shred our waste cardboard to use as protective packaging for our web/retail orders and have therefore been able to stop using plastic bubble wrap. We also use paper tape instead of plastic.

2. What percentage of energy is used to heat, cool or light your buildings comes from renewable sources? Again, please list all facilities separately.

A: We use a renewable energy tariff at our warehouse and distribution centre so all of the energy we use is renewable. We also have solar panels fitted to our roof which returns energy to the grid.

3. Is the packaging used to contain, transport, and display your food products recyclable or sustainable?

A: The packaging used on our Symply brand is 100% recyclable. Canagan uses a metalised film interior which sadly cannot yet be recycled. We have looked for alternatives, but given the high meat and fat content of the food there is not yet a recyclable option that will be sufficient to protect the contents of the food inside.

All of our cardboard boxes used for distribution are recyclable and use FSC certified cardboard. We also use paper tape which is FSC and recyclable as well as using shredded waste cardboard instead of bubble wrap.

4. Does any of the meat used in your foods come from outside the UK? If so, what percentage and from where?

A: All of the meat used in our dry foods comes from the UK.

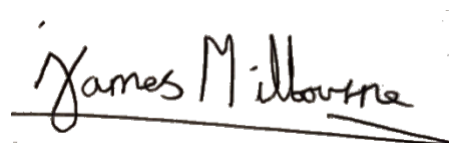
5. What percentage of net profit before tax did you give to charity in the last two financial years, if any?

A: We donate to a different charity partner each month.

6. As a percentage of your net profit what corporation tax did you pay in the last two financial years?

A: We paid full UK corporation tax on all of our profits and all of our trading is subject to UK tax laws.

Kind Regards



James Milbourne - Director