

Will Bisset Pets Corner UK Ltd 33 Queensway Crawley RH10 1EG

Dear Will,

7<sup>th</sup> April 2016

Following your letter dated 4<sup>th</sup> April I would like to respond to your questions. Both GreenAcres and MORE is formulated using only natural and honestly listed ingredients. We also believe in transparency for consumers and so are happy to offer this further information for you in response to your investigations.

## **Ingredients and Inclusions**

- 1. The MORE and GreenAcres products we manufacture contain no artificial preservatives.
- We specifically developed a naturally preserved meat meal as none were available. The
  meat meal in the products we produce contains only natural preservatives and antioxidants.
- 3. We do not add any Mono-Sodium-Glutamate to any of our recipes. However some of our recipes can be shown positive for containing Glutamic acid which can occur naturally in products made with fresh meat.
- 4. No we do not add sugar to our foods.
- 5. We do not add Salt/Sodium Chloride to our recipes as an ingredient.

## **Social Responsibility and Understanding**

1. We are covered under the Environment Agency IPPC licence and so declare our waste produced and recovered annually to them. Below are the figures for 2015.

	Wastage produced	Waste recovered	%age
Wet & treats manufacture	1570	1451	92%
Dry extruder	175	161	92%
Offices and warehouse	45	40	95%

- 2. Wet & treats manufacture 2%; Dry extruder None; Offices and warehouse 100%
- 3. GreenAcres is part recyclable, the paper packaging can be recycled. The packaging used for transportation of both MORE and GreenAcres is 100% recyclable. We are however striving to improve these standards. None of the packaging at this time is from a sustainable source, but we are working to replace everything with FSC material where possible
- 4. We do not use any meat sourced from outside the UK.
- 5. For the last two financial years our holding company has given over 4% of net profit per year. We are committed to donating 4% of net profit each year.



6. We pay corporation tax rates as per standard UK government taxation laws. 20.18% of net profit was paid in corporation taxi in 2015 and 20.92% in 2014.

I hope this answers your enquiry. Should you wish to discuss any of our information further please do not hesitate to contact me, we would be more than happy to help.

Regards

Zoe Smart

**Purchasing Administrator** 

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